



Information, Advice and Support for Children and Young People with Special Educational Needs and/or Disability, and their Parents or Carers

Wherever you live in Bournemouth, Christchurch or Poole:

01202 128181

sendiass@bcpcouncil.gov.uk

sendiass4bcp.org

Our advice line operates from 09:30-12:30 Monday-Thursday,
with an answerphone facility available at all times

We support parents and carers of children with special educational needs and/or disability (SEND) who live in Bournemouth, Christchurch and Poole.

We also support children and young people aged 0-25 with SEND, who live in Bournemouth, Christchurch and Poole.

We can:

- Provide you with free, accessible, confidential and impartial information, advice and support based on special educational needs and disability (SEND) law, about education, health and social care matters relating to SEND
- Help you to prepare for meetings and go with you, if we are available to do so
- Help with filling out forms and understanding reports
- Support you if your child has SEND and is excluded from school or college
- Help with asking questions in school or college, if you don't think your child or young person is progressing or receiving the right type of support
- Help you with understanding your rights around the Education Health and Care Needs Assessment process and having an Education Health and Care Plan (EHCP)
- Offer information on BCP Council processes for resolving disagreements and support you through mediation and appeals processes
- Put you in touch with other services who may be able to help
- Take the time to listen to you

More Information can be found from:

BCP Council Local Offer (bcpfamilyinformationdirectory.com);

IPSEA (ipsea.org.uk);

The Council for Disabled Children (councilfordisabledchildren.org.uk);

Healthwatch (healthwatch.co.uk);

BCP Youth Service (upinbcp.co.uk)

